

GSWCF Challenge Course 2023-24

Troop Program FAQ & Pricing

How do I request a reservation?

To request a program at any of our challenge courses, please complete your request on [ACTIVE Net](#). You will request your camp location and AM or PM programming. Once we receive the request, we will contact you to collect the deposit and you will then select which program(s) you'd like to reserve for your troop. Be sure to get your requests in early – they are filled in the order received!

Here are the steps in the reservation process:

1. Request your camp location and AM or PM Challenge Course reservation in [ACTIVE Net](#).
2. Receive email from Outdoor Program Dept. to verify request details and complete [Challenge Course Program Information Form](#).
3. Pay your \$100 non-refundable deposit to hold your requested date.
4. Outdoor Program Dept. will verify staffing.
5. Submit your attendance [roster](#) and final payment 30 days in advance of your troop program.
6. Receive the final schedule based on your number of participants.
7. Provide all participants with the [liability waiver](#).

What kinds of Challenge Course Programs are offered, and what ages may participate?

*New to challenge courses with your troop? We **HIGHLY suggest** starting with our lower element progression programs (Ground Games or Low Wooden Course) before moving onto the higher-level progression programs (Low Cable Course & Giant Swing or Climbing Tower & Zip Line). We **require** your troop has completed **TWO** programs together with GSWCF **before** participating in our 'Go Beyond' programs.*

1. **Daisy/Brownie Climbing Badge Workshop** – This program is exclusive to Camp Dorothy Thomas for Daisy and Brownie Girl Scouts. This program runs between 2 to 3 hours and covers all steps in the Daisy and Brownie Climbing Badge. Troops are responsible for purchasing their own badges separately after completing this program.
2. **Low Wooden Course OR Low Cable Course**- Your Daisies through Ambassadors can spend 2-3 hours learning to work as a team and gain leadership confidence while taking

on the obstacles on our low wooden courses. Participants remain under six feet off the ground, but are typically less than a foot off the ground on these elements (depends on level). These programs run 2-3 hours and focus on cooperative team play.

- 3. Low (wooden or cable)Course & Giant Swing OR Low wooden course & Low Cable course-** These programs run 2-3 hours and are for Juniors and up. Once your troop has developed a positive team culture in our previous troop programs, they can move onto more difficult challenges. This program focuses on spotting-based obstacles, so girls will be responsible for one another while on these low elements. At Dorothy Thomas, this will be a low wooded course. At Indian Echo, this can be the low wooded or cable course. Participants remain under six feet off the ground on the low course, but are typically less than a foot off the ground on these elements (depends on level). The giant swing has an apex of about 30 feet.
- 4. Climbing Tower & Zip Line** – These programs run 2-3 hours and are for Juniors and up. Your troop is ready to climb if they have been confidently working as a team and are able to help each other in activities and beyond. Troop participants will join us on our climbing tower and zip line at camp to get up in the air. At Camp Dorothy Thomas Troops will work as a team to scale the tower to reach the zip line, and will learn the basics about the course – including belaying one another. At Camp Wai Lani Troop participants will climb the cargo net to reach the zip line.
- 5. Go Beyond Programs** – These programs run 2-3 hours and are for Juniors and up. Is your troop already challenge course pros? Troops who have already completed at least 2 challenge course programs together can request specialty programs such as Zip/Swing Games or Zip/Swing Artistry. These programs focus on completing a task while zipping or swinging at the course.
- 6. Climbing Tower Only**– These programs run 2-3 hours and are for Juniors and up. Your troop is ready to climb if they have been confidently working as a team and are able to help each other in activities and beyond. At Camp Dorothy Thomas Troops will work as a team to scale the tower to reach the top, and will learn the basics about the course – including belaying one another. At Camp Wai Lani Troop participants will climb the side elements. This activity is for groups that want to climb but might not yet be ready for the zip line. Girls who actively participate in the program will receive a challenge course fun patch .

Why do I need to start my troop at beginner level programs?

Unless your troop climbs or does teambuilding on a regular basis, it's best to start at the beginning and progress up to the more advanced program. In addition, troop program participants earn a fun patch for each program they *actively participate* in– and these patches interlock to create a final design, once they have completed all programs!

Is there a minimum or maximum group size for troop reservations?

We require a paid booking of at least 10 participants. We ask that the participants be registered members of Girl Scouts, no tag-a-longs are permitted on the courses. **Adults may not participate in low course troop programs.** Adults may participate in high elements, if they are paid participants.

What does a troop program cost?

Our troop program pricing is in the chart below. Price listed is per participant.

Course	Group	Daisy & Brownie Climbing Badge Workshop	Low Wooden or Cable Course Only	Low Course & Swing	Rock Wall Climb Only	Climb & Zip	Go Beyond (Swing/Zip)
Indian Echo	GSWCF Member	N/A	\$25	\$37	N/A	N/A	\$45
	Non-member	N/A	\$30	\$42	N/A	N/A	\$48
Wai Lani	GSWCF Member	N/A	N/A	N/A	\$37	\$50	\$55
	Non-member	N/A	N/A	N/A	\$42	\$60	\$65
Dorothy Thomas	GSWCF Member	\$20	\$25	\$37	\$37	\$50	\$43/55
	Non-member	N/A	\$30	\$42	\$42	\$60	\$53/65

If your troop would like to bundle two programs together in the same day, you will receive \$5 off per participant!

What am I responsible for?

Prior to your program at the challenge course, you are responsible for submitting your [roster](#) 30 days prior to your date. Then pay for your final numbers via our reservation site. In addition to this, you are responsible for having signed hard copies of the [liability waiver](#) for each participating at time of program.

You are also responsible for verifying that *all* participants are registered members of Girl Scouts and are the correct grade level for participation.

You *must* provide supervisory ratio adults, per [Volunteer Essentials](#), while at the course.

When is payment due?

A \$100 *non-refundable* deposit is due at the time of reservation. Final payment and [roster](#) is due 30 days prior to booked date. **For any groups not paid in full one month (30 days) prior to their reservation, we reserve the right to cancel the reservation.** If the Outdoor Program Team

cannot staff your request or we cancel on you due to unforeseen circumstances, you will receive your deposit back.

Do you require a waiver?

All participants must have a signed hard copy of their [waiver](#) in hand when they arrive at the course. These must be TURNED IN to challenge course staff, so please make copies if using for other activities at camp. All participants under 18 years of age must have their waivers signed by their legal guardian. Waivers may not be signed on-site unless the participant's legal guardian is present. Waivers are sent in the automated email you receive when you submit your program information form and are also available [on our website](#). If a participant does not have a signed hard copy of their waiver they may not participate, however they may observe. Refunds are NOT issued for those who arrive without waivers. *We do not accept digital submissions of the waiver.*

Can I change my group size?

Yes, we will work with you to accommodate additions to your group up to one week prior to your reservation. In the event that you need to lower the number of participants after you have paid for your reservation, our cancellation policy will be enforced (please see our cancellation policy below)

Can I cancel my reservation?

Yes, however all cancellations are subject to our cancellation policy below.

In order to receive a full or partial refund you must email a cancellation notice to campreservations@gswcf.org. If your email is sent:

- More than 30 days or more prior to camp reservation date, you'll receive a full refund, less deposit
- 15 to 30 days prior to camp reservation date you'll receive a partial refund of 50% of your total camp payment
- Less than 15 days to camp reservation date you will not receive a refund

A staff member will follow up with all cancellation requests. Cancellation requests include, but are not limited to: lowering the number of participants, total cancellations, or anything that affects the cost of program delivery.

Have more questions? Please contact us at campreservations@gswcf.org , or 813-262-1806